



## Cornwall and Isles of Scilly

11 July 2023

Cllr Richard Bickford  
Mayor of Saltash 2023-2024  
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Dear Councillor Bickford

Thank you for your letter dated 14 June 2023.

I am heartened to see the excellent work the Healthcare Action Group is doing for the town of Saltash. It is a key principle of our integrated working to listen to the voices of the communities we serve and work with them to co design services for the future. Our integrated care areas (ICAs) are a key part of this process, each being led by a local clinician who is passionate about their communities, and I am delighted Dr Andy Sant is fully engaged with you.

Andy has briefed me on the group and the good work you are doing. As a result of this I have agreed with him this approach is to be encouraged and could be replicated in other areas within the county. Andy has also invited me to help set up a similar group in another part of the ICA.

In response to your specific queries, I have discussed them with Andy and agreed to support to try and find a way forward. Andy has told me he has briefed you on some of the challenges within the NHS, but particularly within our own organisation (the Integrated Care Board- ICB) and we must be realistic about the resources that are available to us. That being said:

- 1) I have agreed with Andy we will endeavour to break down the data we have for NHS funding to as local an area as is possible with the resource available. Initially we will try and get the data for each of our ICAs, but in the future work towards more local data where we can achieve it.

### NHS Cornwall and Isles of Scilly Integrated Care Board

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The ICAs are developing their own tools to help them understand their populations and Andy has briefed me that he has identified further data streams that he will hopefully be able to share with you at future meetings.

- 2) The services at St Barnabas are run by Cornwall Partnership NHS Foundation Trust (CFT). Andy has briefed me that he has requested this information and is optimistic it will be forthcoming. We will both use our influence with the board and executive team of CFT to continue to support their ICA management team in engaging with the group.
- 3) Information on the utilisation of the Minor Injury units at the Cumberland centre and the Emergency Department at Derriford hospital is just starting to be seen within the ICA. The ICB is currently doing a “deep dive” into all the services that provide “same day emergency care” including all of the minor injury units and the minor injury services provided by the majority of our GP surgeries (including those in Saltash). I am hopeful Andy will be able to share the outcomes of this deep dive with you when it is available.

I hope these answers give you some reassurance as to the importance I place on supporting the ICAs in developing their plans for their communities. Where possible I would be delighted to attend a meeting to see the value of your work. I will ask my Business Manager to try and find the opportunity to join you.

Again, many thanks for your approach and I am grateful for the work you are doing for the people of Saltash.

With best wishes



**Kate Shields**  
**Chief Executive**

Copied to: Dr Andy Sant